



Case Study | South Sefton and Southport & Formby

Contact Sarah McGrath
Contract start date 01/04/2016
Completion date 31/03/2018



How we delivered

The DMC Community Dermatology Service for South Sefton and Southport & Formby CCGs delivers care for patients with a range of both acute and chronic skin problems, including Minor surgery. With over 4 locations we enable them to be seen closer to home and avoid the need for repeated hospital outpatient visits.

It also provides a step-down service for patients who would otherwise have been followed up at the hospital outpatient departments. We work closely with secondary care services to ensure that clinically appropriate patients are treated in the community. Using Consultant Dermatologists and Surgeons, our service scope has far greater capability in comparison to a service that is not consultant-delivered.

By having the experience and competence to see and treat a wider range of dermatological conditions, mostly in one stop, DMC delivers a lower onward referral and follow up rate. The service has seen a substantial reduction in the number of follow-ups since we took over in April 2016.

We refined the specification with commissioners to include stricter inclusions / exclusions, discharged open appointments and provide Consultant-delivered one stop clinics. We have considerable experience of transferring staff under TUPE regulations and successfully completed the transfer of a team of staff for this service.

We also worked closely with commissioners and providers to ensure the safe transition of patient information into our clinical system to ensure a seamless transfer of care of patients from the incumbent provider.

If you have any queries relating to dermatology services, please call **0207 635 1013**, or visit www.dmchealthcare.co.uk