



Radiology Reporting Case Study | Alliance Medical Limited

Contact
Date

Dianne Hopkins
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How we delivered

Alliance Medical Ltd (AML) has worked with DMC RR for several years.

We report on national accounts patients and several mobile contracts as well as reporting additional studies when there are capacity issues elsewhere within AML. When we decided to move to Carestream an initially meeting was arranged to discuss and plan the process.

AML do not allow any provider a query retrieve mechanism but prefer to operate on a push mechanism only.

AML also want an encrypted VPN solution rather than an encrypted SSL device as the form of data transfer.

We were able to work with Carestream to develop this change of process in order to accommodate the requirements of the client. We then worked with Clinical Systems at Alliance to integrate the 2 systems firstly in the test PACS and RIS and then in the live.

The testing undertaken includes a complete end to end program of tests. This is in the form of testing retrieving images and requests, returning reports, adding addendums and looking at volume testing to ensure the system was robust before go-live.

We work closely with AML to ensure the continued smooth running of the system arranging additional calls as required when additional capacity is required.

“This service is used for private and NHS contracts with protocol being returned within KPI’s and reporting completed within reporting KPI’s. DMC is fully responsible for the management of the Radiologists on their database re checking the mandatory requirements of Indemnity Insurance, Appraisals, ICO, and others. There are quarterly review meetings between the two organisations and a full audit report is submitted by DMC which includes the outcome of audits completed with particular reference to report quality”

Dianne Hopkins | Unit Manager